



avrintech.net | Your servers, our priority.

Terms

Downtime: Less than 99.95% uptime (the Guaranteed Uptime), interruption of service.

Client: You, the individual

We / Us: Avrin Technologies, LLC

Shared Web Hosting

Avrin Technologies, LLC hereby guarantees that your website and services will be accessible 99.95% of the time in any given calendar month.

VPS, & Dedicated Servers

Avrin Technologies, LLC cannot guarantee 99.95% server uptime, but hereby guarantees 99.95% network uptime in any given calendar month, for all VPS, & Dedicated Servers.

Conditions

Credits are available only for future services/invoices and will not be issued as refunds.

Avrin Technologies, LLC cannot be and is not liable for downtime that is caused by malicious activity (DDoS attacks, etc.), “Acts of God”, scheduled maintenance, third-party failure, customer fault/error, or hardware failure.

All credit requests must be sent no later than the tenth (10th) day of the month following the SLA violation.

We reserve the right to deny any credit request for any or no reason.

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